

GUARDIAN LEATHER COMBINATION PROTECTION FIVE YEAR WARRANTY CERTIFICATE

Warranty
Number

Warranty Services: 1-800-527-8488

This warranty covers both leather-only or leather/fabric combination upholstered furniture

SINGLE ITEM FULL REPLACEMENT COVERAGE (For residential use only)

PLEASE READ CAREFULLY

This is not a warranty of the retail establishment from which you purchased your furniture protection product. Coverage is limited to invoices no greater than \$5,000. Warranty coverage is limited to North America. All warranty claims must be submitted to Guardian.

1. You are required to mail or submit online your warranty registration card within thirty (30) days of delivery to be covered by this warranty.
2. You are required to have proof of purchase when submitting a claim or Guardian will be unable to service the warranty. Failure to provide necessary documents within 15 days will void claim.
3. You are required to submit your warranty number when submitting your claim or Guardian will be unable to service the claim and will only be obligated to refund the price of the warranty.

GENERAL TERMS AND CONDITIONS OF THIS LIMITED WARRANTY:

This warranty, issued by Guardian, applies to the original owner of the furniture item purchased with warranty and listed on the invoice, hereinafter referred to as "customer". Guardian warrants the leather or vinyl upholstered furniture item or leather/fabric combination furniture, provided it has been properly treated with the Guardian Leather Protection Program, and will service the item as outlined below within five (5) years from the date of delivery if it becomes accidentally stained from:

- Any food or beverage normally consumed by humans.
- Mold and mildew stains caused by food or beverage normally consumed by humans.
- Human or pet bodily fluids.
- Three or less ballpoint pen ink or lipstick marks no more than 6 inches in length. (Applies to leather only)

Or accidentally damaged from:

- Accidental rips, cuts, punctures or burns. (Applies to leather only)

TO QUALIFY FOR THIS LIMITED WARRANTY, THE CUSTOMER MUST:

1. Have their newly purchased Leather, Vinyl or Leather/Fabric combination upholstered furniture professionally treated with the Guardian Leather Protection Program and have the item delivered stain, damage, and soil-free from the authorized dealer. The Customer must re-apply the products in the Guardian Leather Protection Program to the leather or vinyl portions only every ninety (90) days to ensure this coverage. (Leather products are not intended for use on fabric.) Additional replenishment products can be purchased from the retailer from whom you purchased this warranty.
2. Mail or submit online the warranty registration form to Guardian within thirty (30) days of furniture delivery.
3. Report all warranty claims to Guardian within five (5) days of the warranted stain or damage occurrence.
4. Clean the stained areas only as directed on the reverse side of this warranty card. Do not attempt to clean a stain with water or any other chemical as this could cause damage that is not covered by this warranty

and could void any future warranty claim.

5. Provide the original sales receipt or other proof of purchase acceptable to Guardian along with this warranty certificate to qualify for service, repair or replacement. Any leather service or placement of furniture MUST be first authorized by Guardian and MUST have a Guardian authorization number before any service or replacement is initiated. The Customer must relinquish the replaced item to an authorized Guardian representative.

NOTE: The Customer shall reasonably cooperate with Guardian in its efforts to perform its obligations under this warranty. Failure to comply with the provisions in this warranty may void any claim. Guardian has the right to void a claim should the customer refuse our attempts to repair or service.

GUARDIAN SHALL BE RESPONSIBLE ONLY FOR SERVICING THE STAINED OR DAMAGED AREA OF THE FINISHED LEATHER, VINYL OR FABRIC UPHOLSTERY AS FOLLOWS:

First, providing the Customer with a toll-free number to file claims for warranted stains and damages.

Second, Guardian will have the accidentally stained or damaged area serviced by a professional technician at no charge to the Customer. Professional CLEANING OR REPAIR IS LIMITED TO THE WARRANTED STAINED OR DAMAGED AREA ONLY.

Third, if the technician cannot remove the warranted stain or repair the accidental damage, Guardian will replace the stained or damaged area of the leather, vinyl or fabric if the leather, vinyl or fabric is available. If the leather, vinyl or fabric is not available, the Customer can select a new replacement piece of furniture, equal in value to the original purchase price, from the retailer from whom this warranty was purchased. This value excludes all taxes, delivery fees and warranty purchase price.

NOTE: Replacement is limited to the retail store where the warranty was purchased. If the customer moves outside of the delivery area of the retail location of purchase, the customer can choose to pay all applicable shipping/delivery costs associated with the warranty claim or choose to have the warranty purchase price refunded. This option is dependant upon the retailer and the availability of services that may vary from location to location.

NOTE: If the retailer from whom this warranty was purchased is no longer in business, in the case of a refund, warranty becomes service only. If item cannot be serviced, the warranty purchase price will be refunded. Guardian's liability will be limited to a refund of the purchase price of this warranty protection plan. Once a refund has been issued for any item, all terms and conditions of the warranty will be fulfilled and all future claims will be void.

Guardian is not responsible for dye/leather variations of replacement items and reupholstering or replacement is limited to the stained or damaged item only. Replacement or reupholstering of any item covered by this warranty fulfills all terms and conditions of warranty coverage for that item. Additional treatment and warranty coverage may be purchased for the replaced items from the retailer from whom you purchased this warranty. All replaced items become the property of Guardian. In the event of a warranty claim the Customer may be given the option of a full refund of their Guardian Leather Protection Program purchase, in lieu of cleaning, replacement or reupholster, should the Customer decide to keep the original furniture in its damaged condition.

FOR THE PURPOSES OF THIS WARRANTY COVERAGE, THE FOLLOWING DEFINITIONS APPLY:

1. Leather/Fabric Combination furniture is defined as a combination of leather and fabric materials used in the manufacturing of the furniture. Fabric-only furniture is excluded from this warranty coverage.
2. This warranty does not cover soiling. Soiling is defined as a gradual buildup of dirt, dust, body oils, perspiration and any other accumulated stain that cannot be attributed to a single occurrence. NO LEATHER PROTECTOR CAN PREVENT GENERAL SOILING and leather protectors do not eliminate the need for routine care and maintenance of leathers.
3. Mold and mildew stains due to atmospheric causes are not eligible for warranty coverage. Coverage is limited to mold and mildew stains caused by food or beverage.
4. Perspiration, body oil and hair oil are specifically not considered "bodily fluids" and are excluded from this warranty coverage. Additionally, this warranty does not provide coverage for stains caused by incontinent individuals or pets. Repeated pet bodily fluid stains, and ballpoint pen ink or lipstick marks of more than 6 inches in length, are considered preventable occurrences and are not eligible for accidental

warranty coverage. Ink or lipstick mark damage is limited to the leather portions only and does not apply to the fabric portions.

5. Leather furniture should be kept out of direct sunlight, vacuumed and periodically cleaned. While the Guardian Leather Protection Program contains a UV sunscreen in its product formulation, it is designed only to slow the effects of sunlight fading to upholstery, and fading is not covered by this warranty.
6. Accidental rips, cuts and puncture coverage is defined as damage that clearly penetrates through the leather upholstery. Accidental rips, cuts and puncture coverage is limited to the leather portions only and does not apply to the fabric portions.
7. Topical treatments (other than Guardian Protection Products) may adversely impact the effectiveness of the original protection. This warranty excludes any claim or liability for defects or damage caused by such topical treatments. USE OF ANY UNAUTHORIZED CLEANING/REPAIR PRODUCTS OR METHODS WILL VOID THIS WARRANTY.

THIS WARRANTY SPECIFICALLY EXCLUDES STAINS OR DAMAGE FROM:

1. Anything other than the coverage stated above and any furniture not properly treated by an authorized Guardian dealer.
2. Substances which destroy or change the color or original characteristics of the leather or fabric, such as medication (including vitamins), dyes, ink (other than ballpoint pen ink on leather), marker ink, crayon, paints, dirt or other soil, gum, acids, corrosives, bleaches, glues, adhesives, candle wax, nail polish, nail polish remover, chemicals, cosmetics (other than lipstick marks on leather) and hair treatments such as hair gel, hair spray, mousse, or other like substances.
3. Willful abuse or misuse of the covered item, furniture that has been purposely torn, mishandled, neglected, abused, or damaged (including any pet damage other than pet bodily fluids).
4. Stains from perspiration, body oil, hair oil, odors, accumulated or long-term multiple stains, unknown stains, color loss, fading, soiling, furniture that becomes worn, soiled, or damaged, from everyday household use as damages of this type cannot be attributed to a reliable accidental occurrence.
5. Leather or vinyl cracking; leather or vinyl peeling; seam slippage/separation; stress tears/rips, scratches, scars, leather finish defects, fabric-only furniture. Repair and replacement are specifically excluded on split hides used in seating areas.

5. This warranty does not apply to any other surfaces including parachute cloth, "X" coded fabrics, vinyl, boxing split/crack, split hide, nubuck, suedes, carpets, box springs, mattresses, wood, paper, marble, stone, faux stone, ceramic, plastic, glass, metal, and non-colorfast material.
7. Anything covered under the manufacturer's warranty, defective manufacturing, improper installation of material, flaws or natural characteristics, or pre-existing conditions.
8. This warranty also excludes coverage for "as-is", "final sale", "pre-owned", and rental furniture items for furniture in non-residential use, in places of public access, or commercial applications.
9. Damage caused during, or as a result of, delivery, set up or assembly, furniture in transit or storage; furniture located outdoors or on patios or screened rooms where it may be directly or indirectly exposed to the elements; damages caused by exposure to the elements or any natural disasters (including flood or fire damage); property, building, structural, or casualty damage of any kind; items damaged as a result of illegal activity or vandalism; damage by outside contractors; water damage by leaking appliances, water heaters, skylights and pipes. All losses covered by homeowners or renters insurance.
10. Damage caused by improper cleaning/repair methods or improper cleaning materials.

Renewable warranty option: The renewable warranty option is available to the original owner (Customer) only. Renewal must be within sixty (60) days of expiration and for one renewal term only. The Customer may renew their warranty for an additional term by repurchasing a new Guardian Leather Care System warranted kit from the Guardian retailer (as listed on the original invoice) before the expiration of the original warranty period. Warranty coverage continues for the term of the warranty as long as the use of Guardian Leather Care System program is maintained, as described in the directions for use. The Customer must retain the original warranty certificate with the original invoice and new renewal warranty certificate with new purchase invoice for the item covered under the warranty. Furniture should be in good condition or may become ineligible for coverage. Furniture may not have any pre-existing conditions that would result in a claim.

All valid Guardian Warranty Certificates issued are backed by a policy that covers any loss incurred by Guardian Protection Products while fulfilling our contractual obligation to the warranty certificate holder.

This warranty is in lieu of all other warranties, expressed or implied and no one is authorized to assume for Guardian any other liability in connection with the sale of this product. This warranty is nontransferable. Guardian shall not be liable for any consequential or indirect damage of whatever kind and shall only be required to service the stained or damaged area as described in the coverage section above. This limited warranty gives you specific rights and you may also have other rights which vary from location to location.

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Instructions for Warranty Registration:

Fill out the card below. Register within 30 days of furniture delivery by ONE of the methods on the reverse side of card.

Keep a copy of registration card and receipt for your records. If you register by mail, please DO NOT FOLD the registration card

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Customer
Telephone

Warranty
Number

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